

**Mawsley House
18, Main Street,
Loddington
Kettering
Northants
NN14 1LA**

01536 710659

07860 633611

rogerkimbell@btinternet.com

Norvic Ltd
Units 4 & 5 Levellers Lane
Eynesbury
St. Neots
PE19 2JL6th February 2020

For the attention of John Howard

Dear John,

Delta Delta Group

We felt that after receiving such brilliant service from your company we should put in writing our sincere thanks for the terrific way in which you have handled our last two repair jobs.

The first involving re-seating the Lycoming 0-360 valves and second, earlier this week, repairing and carrying out a 500-hour inspection on the Slick impulse magneto.

You turned around both jobs in double quick time, considerably reducing the anticipated down time, which enabled us to get the aircraft back in the air much sooner than expected.

Please pass on our grateful thanks to Dave in the magneto shop, who had sorted the problem even before I had got back home, and whoever overhauled the cylinders previously in just a few days beating your original time estimate by a huge margin.

In this day and age of the lackadaisical, off-hand attitude of so many suppliers it is an absolute tonic to be looked after so well and we congratulate you on showing how it should be done.

With best wishes

Yours sincerely


Roger Kimbell